

Hawk Conservancy Trust
Visitor Centre, Sarson Lane
Weyhill, Andover
Hampshire, SP11 8DY

T: 01264 773 850
E: info@hawkconservancy.org
www.hawkconservancy.org



Where the sky's the limit

Bird Team Member/Senior Bird Team Member

Are you experienced at working with birds of prey and looking to advance your career? This might just be the role for you. If you are talented and dedicated, and open to learning the latest approaches to welfare and training, then we can offer you a role with our world-class team of bird staff and the opportunity to contribute to the success of this internationally renowned conservation charity and highly rated visitor attraction.

Your role will be to ensure the high standards of the Trust's bird welfare and visitor experience is sustained. You will work as a valued member of the team and, in collaboration with staff across the organisation, ensure the smooth running of our visitor attraction.

Responsible to: Head of Living Collection

Responsible for: Bird welfare, visitor experience and liaising effectively with colleagues

Salary: Dependent on experience, from £25,400

Hours: Full-time including weekends and school holidays. Flexibility in schedule may be needed. Some evening hours are required as events demand

About the Hawk Conservancy Trust

The Hawk Conservancy Trust has enjoyed considerable success over the last 60 years, as an award-winning visitor attraction and conservation charity dedicated to the conservation of birds of prey. We are fortunate to be situated on a stunning 22-acre park with a range of facilities, including three separate flying arenas. Our reputation for a warm welcome, passion for our birds and dedication to our visitors is central to our success and has led us to become highly ranked in England according to TripAdvisor.

Main duties and responsibilities

Overall objectives for the role are:

- To provide thrilling and educational experiences for our visitors and guests as part of the Hawk Conservancy Trust visitor centre. Maintain and further develop the Trust's reputation for its exceptional displays, passion and enthusiasm, as reflected in the superb customer ratings and feedback
- To contribute to and assist the Hawk Conservancy Trust's bird staff team, ensuring that operations run smoothly, and our birds are cared for to the highest standards

CONNECT WITH US



@HawkConservancy

CONSERVATION EDUCATION RESEARCH REHABILITATION

HAWK CONSERVANCY TRUST LTD
CHARITY NO: 1092349 | COMPANY NO: 4304161 | VAT NO: 997 3248 63
THE HAWK CONSERVANCY TRADING COMPANY LTD
COMPANY NO: 5028485



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- To promote and support the conservation mission of the Trust and its aims of being a leading UK attraction
- To increase awareness of the Hawk Conservancy Trust's conservation work, events, products and function capabilities

Responsible for:

- Ensuring high standards of the welfare of the livestock, undertaking the full range of general husbandry duties, including cleaning, maintenance, feeding and enrichment
- Contributing to the upkeep of the centre, taking pride in its appearance
- Taking part in flying demonstrations – working with the birds in front of an audience and behind the scenes, and commentating as needed
- Assisting members of the public with professionalism and courtesy
- Participating with the morning routine of the park, prior to opening up to the public, assisting other members of the team on their sections if required
- Supporting training of birds
- Leading or supporting additional activities, such as experiences, evening events and private functions; giving welcome talks and guided tours to groups and schools
- Keeping up to date with our work, including our conservation projects, events and activities at the Trust, and raising public awareness
- Supervising work experience students and volunteers
- Assisting with other departments when needed, including with site development projects and conservation and research projects as appropriate
- Contributing to effective teamwork within the Hawk Conservancy Trust as a whole and in particular within the bird team
- Compliance with Health & Safety legislation at all times
- Working to consistent professional standards in all aspects of the role
- Any other relevant duties which are requested by the management

Person specification:

We'd love to hear from you if you are:

- Knowledgeable of and passionate about birds of prey and their conservation
- Experienced at handling, training and flying a range of birds
- Dedicated and determined to provide exemplary standards for husbandry and welfare
- Tenacious, enthusiastic and committed to delivering consistently high standards for customers

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- Confident in delivering commentaries and talks and speaking with individual visitors; outstanding communications and ambassadorial skills.
- Flexible and resilient, can adapt to changing work requirements, cope with the unexpected and be hardworking; willing to pitch in and help where necessary
- An exceptional team player
- Pride yourself on a professional appearance and impression
- Have unimpeachable integrity and trustworthiness
- Able to balance a warm reception with calm authority
- Committed to equal opportunities and anti-discriminatory practises

Desirable:

- Experienced with modern animal training techniques
- Familiar with assisting or leading in event organisation
- Interested in and conversant with conducting or assisting with research studies
- Able to fly falcons
- Have practical skills
- Interested in putting your theatrical experience to good use

Training on Hawk Conservancy Trust methods will be given

APPLICATION

Submit a CV and covering letter stating which role you are applying for to hr@hawkconservancy.org or by post to Hawk Conservancy Trust, Sarson Lane, Weyhill, Andover, Hants SP11 8DY

Closing date: Applications will be considered on a rolling basis

Please Note:

- The position is subject to DBS and reference checks.
- Due to the location it is important to have your own transport

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